

Group Visit Guidance

Thank you for planning your free self-guided group visit to the Wallace Collection.

Booking

Due to the small size of our gallery spaces and the nature of our open display, all self-guided groups comprising six or more people are required to book a date and time for their visit in advance. We require a minimum of two weeks' notice for all bookings, which are subject to availability.

The maximum size for all groups in the museum is 20 people; one party may book a maximum of two groups - 40 people - for each entry slot.

Open display, sketching and photography

Much of our collection is on open display, meaning there are no barriers between visitors and the objects in our galleries. While we encourage visitors to enjoy our collection up close, please bear in mind that all works of art, including furniture, are extremely fragile and should not be touched.

See our additional guidance for [sketching in the galleries](#).

We also recommend that you read our [photography policy](#) prior to your visit.

Museum events and other groups

Please be mindful of other groups in gallery spaces and follow the instructions of security staff when rooms become busy. Wallace Collection tours and events (staff identifiable by a Wallace Collection photocard) have priority access.

Bags

Bags and backpacks larger than 30cm x 40cm (A3 size) are not permitted in our galleries and must be deposited in our free cloakroom. The Wallace Collection reserves the right to search any bag, parcel or item brought into or leaving the premises.

See our full [cloakroom policy](#).

Bicycles and E-Scooters

Bicycles and e-scooters including folding bicycles, are not permitted in the museum and cannot be deposited in the Cloakroom. Bicycle racks are provided on the museum driveway.

Gallery Stools

A small number of folding stools are available from the Front Desk. Stools cannot be reserved in advance, are subject to availability and are prioritised for visitors with reduced mobility. Visitors bringing their own folding stools as a mobility aide should check with the museum in advance.

Food and Drink

Water is permitted in galleries but must be carried in a sealed container; food and other liquids are prohibited.

See full information about our [Restaurant and Café](#).

Contact us

Please email booking@wallacecollection.org or call +44 2075639527 with any questions, or to notify us of a change in arrival time or group numbers.

We hope that you enjoy your visit and welcome your feedback.