

Visitor Locker and Bag Search Policy

Visitor Lockers

Our lockers are free to use and are located on the Lower Ground Floor.

The maximum size of any item that can be stored in a locker is 56cm x 25cm x 45cm.

Please do not bring large items in to the museum*. This includes:

- Suitcases, rucksacks or other bags larger than cabin size 56cm x 25cm x 45cm
- Folding bikes**
- Adult scooters or e-scooters
- Musical instruments larger than 56cm x 25cm x 45cm.

The Wallace Collection cannot accept liability for the loss or damage to any items left at the museum.

*The nearest luggage storage facility is located at Marylebone train station, a 20-minute walk from the museum.

**External bike racks are available at the museum as well as on nearby streets.

Bag Searches

We will sometimes conduct bag searches on arrival at the museum. The searches look for restricted items and any other material that might be considered a risk to our collection, or to the health and safety and enjoyment of our visitors.

Any prohibited items found will be removed at the bag-searching point, recorded and returned to the visitor on departure. If our staff find anything they consider to be illegal, they will confiscate it and contact the Police.