

Group Visit Guidance

Thank you for planning your free self-guided group visit to the Wallace Collection.

Booking

Due to the small size of our gallery spaces and the nature of our open display, all self-guided groups comprising six or more people are required to book a date and time for their visit in advance. We require a minimum of two weeks' notice for all bookings, which are subject to availability.

The maximum size for all groups in the museum is 20 people; one party may book a maximum of two groups - 40 people - for each entry slot.

Open display, sketching and photography

Much of our collection is on open display, meaning there are no barriers between visitors and the objects in the galleries. While we encourage visitors to enjoy our collection up close, please bear in mind that all works of art, including furniture, are extremely fragile and should not be touched.

See our additional guidance for [sketching in the galleries](#).

We also recommend that you read our [photography policy](#) prior to your visit.

Museum events and other groups

Please be mindful of other groups in gallery spaces and follow the instructions of security staff when rooms become busy. Wallace Collection tours and events (staff identifiable by a Wallace Collection photocard) have priority access.

Special Exhibitions

Self-guided visits do not include entry to our special exhibitions. You will need to purchase additional tickets for these exhibitions.

Bags

The maximum size of any item allowed in the museum is 56cm x 25cm x 45cm. The Wallace Collection reserves the right to search any bag, parcel or item brought into or leaving the premises. Visitor lockers are provided and free to use.

Read our [Visitor Locker and Bag Search Policy](#) for more information.

Bicycles

Bicycles and e-scooters including folding bicycles, are not permitted in the museum and cannot be deposited in the lockers. Bicycle racks are provided on the museum driveway.

Gallery Stools

A small number of folding stools are available from the Front Desk. Stools cannot be reserved in advance, and are subject to availability and are prioritised for visitors with reduced mobility. Visitors bringing their own folding stools as a mobility aide should check with the museum in advance.

Food and Drink

Water is permitted in galleries but must be carried in a sealed container; food and other liquids are prohibited. We welcome groups to dine with us, but we ask that you make a separate booking. Please refer to the [Food and Drink](#) page for details about dining at the museum.

Additional Resources

Bring your smart device to enhance your visit by exploring collection highlights with easy-to-use audio tours. View our [Digital App and Guide](#) page to learn more or scan the QR code. Alternatively, help plan your self-led tour by exploring highlights of the collection [here](#).



Contact us

Please email booking@wallacecollection.org or call +44 2075639527 with any questions, or to notify us of a change in arrival time or group numbers.

We hope that you enjoy your visit and welcome your feedback.